

IN THE CLAIMS

The status of claims in the case is as follows:

1 1-9. [Canceled]

1 10. [Currently amended] A system for using an on-line data
2 gathering tool for evaluating a potential client system and
3 for adapting a general procurement and accounts payable
4 application to the requirements of each of many potential
5 clients operable by third party providers and for monitoring
6 and assuring the quality of services provided by said
7 service providers, comprising:

8 a server;

9 a storage device connected to said server;

10 a plurality of terminals;

11 a communication link interconnecting said server and
12 said terminals;

13 said server (1) maintaining on said storage device, for
14 each of a plurality of customers, a database of
15 templates describing procedures for assessing,
16 preparing, developing, deploying and supporting each of
17 said applications, and (2) serving said templates to
18 members of enterprise teams and said third party
19 provider teams operating said terminals; and

20 said server responsive to member input to said
21 templates at said terminals for coordinating, recording
22 and tracking team activities with respect to said
23 application during assessment, preparation,
24 development, deployment and support stages adapting a
25 general procurement and accounts payable application to
26 the requirements of a selected one of said potential
27 ~~client~~ clients.

1 11. [Original] The system of claim 10, said terminals
2 being web-enabled terminals and said server further serving
3 to said terminals a panel for task creation by said
4 enterprise team and task use by said enterprise and provider
5 teams.

12-17. [Canceled]

1 18. [Withdrawn] A process using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, comprising the steps of:

4 gathering data describing requirements of said customer
5 for procurement and data describing currently used
6 tools and processes for satisfying said requirements;
7 and

8 gathering data from said customer which describes a
9 cost for future years of continuing with said currently
10 used tools and processes;

11 designing and deploying a new system including
12 alternative tools and processes satisfying said
13 requirements; and thereafter

14 auditing the operation of said new system using said
15 on-line data gathering tool to provide performance data
16 to said customer.

19. [Canceled]

1 20. [Currently amended] A system for using an on-line data
2 gathering tool for adapting a general procurement and
3 accounts payable application to the requirements of each of
4 many potential customers operable by third party service
5 provider team members and for enterprise team members to
6 monitor and assure the quality of services provided by said
7 third party service providers to each said potential
8 customer and for providing a repeatable process for
9 training, managing, certifying and educating a service
10 provider to operate a general procurement and accounts
11 payable application on behalf of a customer of an
12 enterprise, comprising:

13 a first server;

14 a storage device connected to said server;

15 a plurality of team terminals for interfacing to said
16 members of said enterprise team and to members of said
17 third party service providers;

18
19 a second server interfacing through a firewall to an
20 operational accounting system;

21 a communication link interconnecting said first and
22 second servers and said terminals;

23 said second server ~~being operable~~ for serving
24 operational accounting data to said team terminals; and

25 said first server ~~being operable~~ for (1) maintaining a
26 database on said storage device of templates describing
27 procedures for executing said application, and (2)
28 serving said templates to team members operating said
29 terminals; said team members, responsive to said
30 templates, coordinating, recording and tracking
31 enterprise team activities with respect to said service
32 provider.

21-22. [Canceled]

1 23. [Withdrawn] A computer program product or computer
2 program element for using an on-line data gathering tool for
3 providing ongoing support for a general procurement and
4 accounts payable application according to the steps of:

5 maintaining a database of templates for describing
6 procedures and collecting information for supporting an

7 operational general procurement and accounts payable
8 system; and

9 operating a plurality of web-enabled user terminals to
10 access via a server said database for receiving
11 instructions and gathering said information to
12 coordinate user education, survey and quality auditing
13 tasks by a plurality of enterprise teams implementing
14 said ongoing support for said operational general
15 procurement and accounts payable application;

16 displaying at said team terminals in a playbook summary
17 view a create a summary task selection button, a create
18 a detailed task button, a folders and views section, a
19 task title display and selection area;

20 responsive to member selection of a tasks selection
21 button presenting in said selection area a listing of
22 support stage tasks organized by categories, said
23 categories including information technology, project
24 management, and transition management;

25 responsive to member selection of said information
26 technology category, presenting in said selection area

27 a first listing of support stage tasks, said member,
28 responsive to said first listing, refining and
29 executing production support for system management;

30 responsive to member selection of said project
31 management category, presenting in said selection area
32 a second listing of support stage tasks; said member,
33 responsive to said second listing, executing post-
34 implementation quality assurance review and project
35 support review;

36 responsive to member selection of said transition
37 management category, presenting in said selection area
38 a third listing of support stage tasks; said member,
39 responsive to said third listing, providing
40 communication support, validating transition management
41 support, and performing post implementation survey
42 support; and

43 responsive to user selection of a task, presenting at
44 said team terminal a task template including data
45 fields; said user providing input to said data fields
46 of indicia selectively descriptive of said support
47 stage tasks.

48 24-26. [Canceled]

49 27. [Withdrawn] A program storage device readable by a
50 machine, tangibly embodying a program of instructions
51 executable by a machine to perform a method for using an on-
52 line data gathering tool for evaluating a customer's general
53 procurement and accounts payable system, said method
54 comprising:

55 gathering data describing requirements of said customer
56 for procurement and data describing currently used
57 tools and processes for satisfying said requirements;
58 and

59 gathering data from said customer which describes a
60 cost for future years of continuing with said currently
61 used tools and processes;

62 designing and deploying a new system including
63 alternative tools and processes satisfying said
64 requirements; and thereafter

65 auditing the operation of said new system using said

66 on-line data gathering tool to provide performance data
67 to said customer.

1 28. [Withdrawn] A system using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system, said method comprising:

4 means for gathering data describing requirements of
5 said customer for procurement and data describing
6 currently used tools and processes for satisfying said
7 requirements; and

8 means for gathering data from said customer which
9 describes a cost for future years of continuing with
10 said currently used tools and processes;

11 means for designing and deploying a new system
12 including alternative tools and processes satisfying
13 said requirements; and thereafter

14 means for auditing the operation of said new system
15 using said on-line data gathering tool to provide
16 performance data to said customer.

29. [Withdrawn] A program storage device readable by a machine, tangibly embodying a program of instructions executable by a machine to perform a method using an on-line data gathering tool for evaluating and on-going supporting a customer's general procurement and accounts payable system, said method comprising:

maintaining a playbook database, said playbook database comprising a plurality of templates of information relating to said evaluating a general procurement and accounts payable system, said plurality of templates being particularized for said client;

displaying a playbook summary view, said playbook summary view comprising a folders and views section, a task title display and selection area, a summary task creation button, and a detailed task creation button,

said folders and views section including category buttons relating to categories of tasks associated with said evaluating and on-going supporting said general procurement and accounts payable system for said client, said tasks including

21 gathering data describing requirements of
22 said customer for procurement and data
23 describing currently used tools and processes
24 for satisfying said requirements; and

25 gathering data from said customer which
26 describes a cost for future years of
27 continuing with said currently used tools and
28 processes;

29 designing and deploying a new system
30 including alternative tools and processes
31 satisfying said requirements; and thereafter

32 auditing the operation of said new system
33 using said on-line data gathering tool to
34 provide performance data to said customer;

35 said task title display and selection area adapted
36 to include buttons for selecting tasks pertinent
37 to said categories of tasks,

38 said buttons for selecting tasks identifying said
39 tasks which may be so selected,

40 said buttons for selecting tasks adapted to be
41 displayed in said task title display and selection
42 area in response to a selection of a button of the
43 category buttons;

44 displaying a summary task template of said plurality of
45 templates for a selected first task of tasks identified
46 in said task title display and selection area, said
47 summary task template being displayed in response to a
48 selection of said summary task creation button, said
49 summary task template including summary parameters of
50 said selected first task; and

51 displaying a detailed task template of said plurality
52 of templates for a selected second task of tasks
53 identified in said task title display and selection
54 area, said detailed task template being displayed in
55 response to a selection of said detailed task creation
56 button, said detailed task template including detailed
57 parameters of said selected second task.

1 30. [Withdrawn] A method using an on-line data gathering
2 tool for evaluating and on-going supporting a customer's
3 general procurement and accounts payable system, said method

comprising:

maintaining a playbook database, said playbook database comprising a plurality of templates of information relating to said evaluating a general procurement and accounts payable system, said plurality of templates being particularized for said client;

displaying a playbook summary view, said playbook summary view comprising a folders and views section, a task title display and selection area, a summary task creation button, and a detailed task creation button,

said folders and views section including category buttons relating to categories of tasks associated with said evaluating and on-going supporting said general procurement and accounts payable system for said client, said tasks including

gathering data describing requirements of said customer for procurement and data describing currently used tools and processes for satisfying said requirements; and

23 gathering data from said customer which
24 describes a cost for future years of
25 continuing with said currently used tools and
26 processes;

27 designing and deploying a new system
28 including alternative tools and processes
29 satisfying said requirements; and thereafter

30 auditing the operation of said new system
31 using said on-line data gathering tool to
32 provide performance data to said customer;

33 said task title display and selection area adapted
34 to include buttons for selecting tasks pertinent
35 to said categories of tasks,

36 said buttons for selecting tasks identifying said
37 tasks which may be so selected,

38 said buttons for selecting tasks adapted to be
39 displayed in said task title display and selection
40 area in response to a selection of a button of the
41 category buttons;

42 displaying a summary task template of said plurality of
43 templates for a selected first task of tasks identified
44 in said task title display and selection area, said
45 summary task template being displayed in response to a
46 selection of said summary task creation button, said
47 summary task template including summary parameters of
48 said selected first task; and

49 displaying a detailed task template of said plurality
50 of templates for a selected second task of tasks
51 identified in said task title display and selection
52 area, said detailed task template being displayed in
53 response to a selection of said detailed task creation
54 button, said detailed task template including detailed
55 parameters of said selected second task.

1 31. [Canceled] A process using an on-line data
2 gathering tool for use by first team members for evaluating
3 a customer's general procurement and accounts payable system
4 and for adapting a general procurement and accounts payable
5 application to the requirements of each of many potential
6 clients operable by third party service providers and for
7 second team members to monitor and assure the quality of
8 services provided by said third party service providers,

9 comprising the steps of:

10 said first team members gathering data describing
11 requirements of said customer for procurement and data
12 describing currently used tools and processes for
13 satisfying said requirements;

14 said first team members gathering data from said
15 customer which describes a cost for future years of
16 continuing with said currently used tools and
17 processes;

18 said first team members designing and deploying a new
19 system including alternative tools and processes
20 satisfying said requirements; and thereafter

21 auditing the operation of said new system using said
22 on-line data gathering tool to provide performance data
23 to said customer and to said second team members for
24 monitoring the quality of said services.

1 32. [Canceled] A program storage device readable by a
2 machine, tangibly embodying a program of instructions
3 executable by a machine to perform a method for using an on-

4 line data gathering tool for use by team members of a
5 service provider to evaluate a customer's general
6 procurement and accounts payable system and for adapt a
7 general procurement and accounts payable application to the
8 requirements of each of many potential clients and for use
9 by team members of an enterprise for monitoring and assuring
10 the quality of services provided by said third party service
11 providers, said method comprising:

12 said third party service provider gathering data
13 describing requirements of said customer for
14 procurement and data describing currently used tools
15 and processes for satisfying said requirements; and

16 said third party service provider gathering data from
17 said customer which describes a cost for future years
18 of continuing with said currently used tools and
19 processes;

20 said third party service provider designing and
21 deploying a new system including alternative tools and
22 processes satisfying said requirements; and thereafter

23 auditing the operation of said new system using said

24 on-line data gathering tool to provide performance data
25 to said customer and to said team members of said
26 enterprise for monitoring the quality of services
27 provided by said third party service provider.

1 33. [Canceled] A program storage device readable by a
2 machine, tangibly embodying a program of instructions
3 executable by a machine to perform a method using an on-line
4 data gathering tool by third party service providers for
5 evaluating and on-going supporting a customer's general
6 procurement and accounts payable system and for adapting a
7 general procurement and accounts payable application to the
8 requirements of each of many potential clients operable and
9 for an enterprise to monitor the quality of services
10 provided by said third party service providers, said method
11 comprising:

12 said enterprise maintaining a playbook database, said
13 playbook database comprising a plurality of templates
14 of information relating to said evaluating a general
15 procurement and accounts payable system, said plurality
16 of templates being particularized for said client by
17 said third party service provider;

18 displaying to said third party service provider a
19 playbook summary view, said playbook summary view
20 comprising a folders and views section, a task title
21 display and selection area, a summary task creation
22 button, and a detailed task creation button,

23 said folders and views section including category
24 buttons relating to categories of tasks associated
25 with said evaluating and on-going supporting said
26 general procurement and accounts payable system
27 for said client, said tasks including

28 gathering data describing requirements of
29 said customer for procurement and data
30 describing currently used tools and processes
31 for satisfying said requirements;

32 gathering data from said customer which
33 describes a cost for future years of
34 continuing with said currently used tools and
35 processes;

36 designing and deploying a new system
37 including alternative tools and processes

38 satisfying said requirements; and thereafter

39 auditing the operation of said new system

40 using said on-line data gathering tool to

41 provide performance data to said customer and

42 to said enterprise;

43 said task title display and selection area adapted

44 to include buttons for selecting tasks pertinent

45 to said categories of tasks,

46 said buttons for selecting tasks identifying said

47 tasks which may be so selected,

48 said buttons for selecting tasks adapted to be

49 displayed in said task title display and selection

50 area in response to a selection of a button of the

51 category buttons;

52 displaying a summary task template of said plurality of

53 templates for a selected first task of tasks identified

54 in said task title display and selection area, said

55 summary task template being displayed in response to a

56 selection of said summary task creation button, said

57 summary task template including summary parameters of
58 said selected first task; and

59 displaying a detailed task template of said plurality
60 of templates for a selected second task of tasks
61 identified in said task title display and selection
62 area, said detailed task template being displayed in
63 response to a selection of said detailed task creation
64 button, said detailed task template including detailed
65 parameters of said selected second task.

1 34. [Canceled] A method using an on-line data gathering
2 tool for evaluating and on-going supporting a customer's
3 general procurement and accounts payable system and for
4 adapting a general procurement and accounts payable
5 application to the requirements of each of many potential
6 clients operable by third party service providers and for
7 monitoring and assuring the quality of services provided by
8 said third party service providers on behalf of an
9 enterprise, said method comprising:

10 maintaining a playbook database, said playbook database
11 comprising a plurality of templates of information
12 relating to said evaluating a general procurement and

13 accounts payable system, said plurality of templates
14 being particularized for said client by said service
15 provider;

16 displaying a playbook summary view, said playbook
17 summary view comprising a folders and views section, a
18 task title display and selection area, a summary task
19 creation button, and a detailed task creation button,

20 said folders and views section including category
21 buttons relating to categories of tasks associated
22 with said evaluating and on-going supporting said
23 general procurement and accounts payable system
24 for said client, said tasks including

25 gathering data describing requirements of
26 said customer for procurement and data
27 describing currently used tools and processes
28 for satisfying said requirements; and

29 gathering data from said customer which
30 describes a cost for future years of
31 continuing with said currently used tools and
32 processes;

33 designing and deploying a new system
34 including alternative tools and processes
35 satisfying said requirements; and thereafter

36 auditing the operation of said new system
37 using said on-line data gathering tool to
38 provide performance data to said customer and
39 to said enterprise;

40 said task title display and selection area adapted
41 to include buttons for selecting tasks pertinent
42 to said categories of tasks,

43 said buttons for selecting tasks identifying said
44 tasks which may be so selected,

45 said buttons for selecting tasks adapted to be
46 displayed in said task title display and selection
47 area in response to a selection of a button of the
48 category buttons;

49 displaying a summary task template of said plurality of
50 templates for a selected first task of tasks identified
51 in said task title display and selection area, said

52 summary task template being displayed in response to a
53 selection of said summary task creation button, said
54 summary task template including summary parameters of
55 said selected first task; and

56 displaying a detailed task template of said plurality
57 of templates for a selected second task of tasks
58 identified in said task title display and selection
59 area, said detailed task template being displayed in
60 response to a selection of said detailed task creation
61 button, said detailed task template including detailed
62 parameters of said selected second task.

1 35. [Canceled] A system using an on-line data gathering
2 tool for evaluating a customer's general procurement and
3 accounts payable system and for adapting a general
4 procurement and accounts payable application to the
5 requirements of each of many potential customers operable by
6 third party service providers and for monitoring and
7 assuring the quality of services provided by said third
8 party service providers on behalf of an enterprise, said
9 method comprising:

10 means for use by said service provider in gathering

11 data describing requirements of said customer for
12 procurement and data describing currently used tools
13 and processes for satisfying said requirements; and

14 means for use by said service provider in gathering
15 data from said customer which describes a cost for
16 future years of continuing with said currently used
17 tools and processes;

18 means for use by said service provider in designing and
19 deploying a new system including alternative tools and
20 processes satisfying said requirements; and thereafter

21 means for auditing the operation of said new system
22 using said on-line data gathering tool for providing
23 performance data to said customer and to said
24 enterprise.

DISCUSSION

Claims 10, 11, 20, and new claims 31-35 are in the case, claims 18, 20, 23, and 27-30 having been withdrawn without prejudice in response to a requirement for restriction.

Election

Applicants elect the claims of Group I, which are specified in the Restriction requirement as including claims 10, 11 and 20.

In the Office communication of 2/15/2005, the Examiner observes that Applicants neglected to officially elect an invention. The Examiner is correct, and that omission has been corrected above.

In that communication, the Examiner further states that "None of claims 31-35 is directed toward invention I". Upon further consideration, Applicants have determined that the Examiner is correct, and consequently cancels these claims